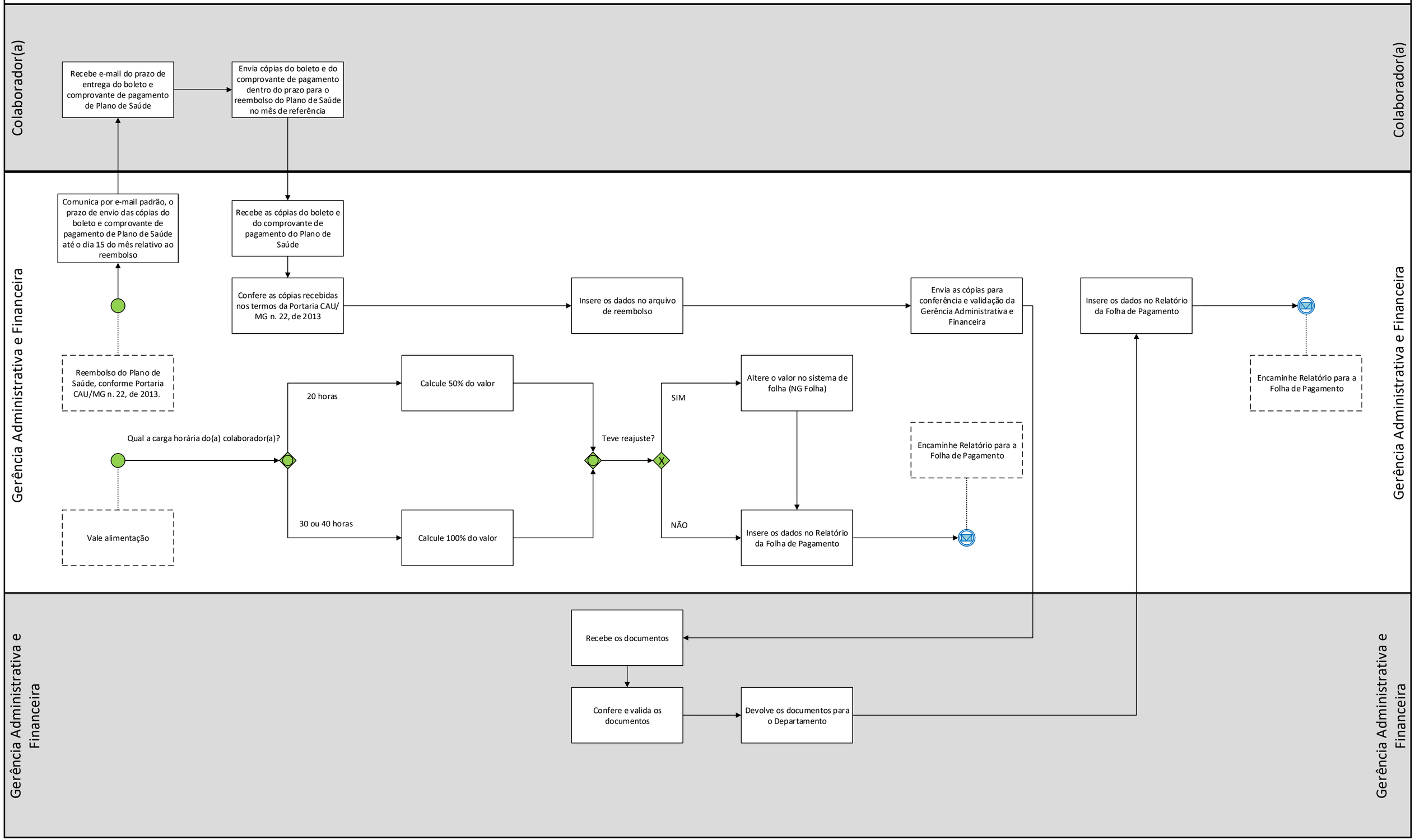4.2.4.a.Processo de Benefícios